

**THE TULALIP TRIBES**  
**TGO/QCC/BINGO**  
**Job Description**

**JOB TITLE:** Table Games Dealer

**POSITION NUMBER:** ON GOING

**NOTE:** Sections in box are minimum requirements that all applicants must have to be considered for this job. These requirements must be stated on your application form to be considered for this position.

The Tulalip Tribes publicly announces that Indian Preference in hiring shall apply to Tulalip Tribal job opportunities.

**EDUCATION:**

- ☐ High School Diploma or GED equivalent preferred.  
\*If applicant does not meet this education requirement, employer will allow 6 months from date of hire to meet job requirement, as a condition of employment.
- ☐ Successful completion of Dealer Training.\* **(Please submit copy of certificate with application)**

**SKILLS:**

- ☐ Excellent interpersonal skills.
- ☐ Excellent guest service skills.
- ☐ Ability to maintain composure, think clearly and perform well under pressure in a fast-paced environment.
- ☐ Ability to take direction, guidance, and instruction from supervisory staff.

**EXPERIENCE:**

- ☐ Previous experience utilizing guest service skills preferred.
- ☐ Minimum of six (6) months experience dealing at least one (1) Table Game, i.e., Blackjack, Roulette, or Craps. Dealer training, with certificate of completion, may be accepted in lieu of experience.
- ☐ Minimum of six (6) months experience dealing at least two (2) novelty games, i.e., Fortune Pai Gow, Let it Ride, Spanish 21, Mini Baccarat, 3 Card Poker, 4 Card Poker, Ultimate Texas Bonus, etc. Dealer training, with certificate of completion, may be accepted in lieu of experience.

**OTHER REQUIREMENTS:**

- ☐ Must pass a live audition with "acceptable" points with knowledge of specific game(s).
- ☐ Will be responsible for the deliverance of the highest level of customer service to guests, VIP's, and co-workers.
- ☐ Must attend mandatory guest service training.
- ☐ Must be flexible to work both Casino sites, the "New" Tulalip Casino and the Quil Ceda Creek Casino.
- ☐ Must be available to work as job functions and duties require, including but not limited to evenings, weekends, and/or holidays.
- ☐ Must successfully complete and pass a National Indian Gaming Commission background investigation.
- ☐ Must be able to obtain a Class III certification, and be licensed, with the Washington State Gambling Commission and the Tribal Gaming Agency.
- ☐ Must have a successful employment history with Tulalip Tribes and/or other present and past employers.

**Physical Characteristics and/or Prerequisites:**

- ☐ Tolerance to work in a smoke filled environment.
- ☐ Ability to stand for extended length of time, up to ten hours per day.
- ☐ Manual and finger dexterity to deal with cards, chips, shuffling machines, and/or other gaming equipment.
- ☐ Stamina to use continuous repetitive arm and wrist motions.
- ☐ Tolerance to deal with upset, angry, and sometimes intoxicated customers.
- ☐ Mobility to climb stairs on an occasional basis.

**Tribal Department:** Table Games

**Employee Classification:** Non-Exempt

**Job Summary:** Controls and distributes cards/dice to players in designated game in accordance with the applicable controls, regulations, policies and procedures.

**Employee Reports To:** Table Games Floor Supervisor or designee

**Specific Duties Performed:**

1. Conducts the games in accordance to applicable controls, regulations, policies, and procedures.
2. Opens/closes the games in accordance with established departmental procedures.

3. Handles guest transactions for buy-ins and payoffs correctly.
4. Exchanges guest currency for gaming tokens and deposits cash into drop box.
5. Ensure the safety of all tokens and cash entrusted.
6. Maintains the security and integrity of assigned games at all times.
7. Reports any safety hazards to assigned supervisor.
8. Verifies fills and credits to game.
9. Notifies Floor Supervisor of any irregularities noted in customer play and of other transactions during shift.
10. Practices excellent guest service skills by greeting the guest in a congenial and friendly manner, and responding to guest's questions, complaints, and suggestions promptly and politely.
11. Directs guest's questions, complaints, and suggestions to appropriate supervisor.
12. Reports to work as scheduled and neatly attired in proper uniform.

**Terms of Employment:** This is a Regular Part-time position requiring at least 40 hours per week, or 2080 hours per year.

**Pay Range:** \$8.57 per hour

**Opening Date:** ON GOING

**Closing Date:**

**Please return your completed application to the Tulalip Casino Receptionist by the closing date and time.**

**\* Required documents must be submitted prior to interviewing.**